



## HUGG Warranty

### **HUGG's Lifetime Warranty**

- This warranty covers HUGG molded foam cushions and structural, non-moving components for the life of the product.
- Painted surfaces are not covered under the warranty

### **HUGG's 10 Year Warranty**

- This warranty covers defects in material and craftsmanship and applies to seating purchased by the original buyer and used under normal, single shift office use (8 hours a day, 5 days a week)

### **HUGG's Warranty on Fabrics, Leathers and Mesh Materials**

- HUGG does not offer a warranty on textiles beyond what is offered by the supplier. Please check with customer service or the manufacturer's website before placing your order.
- Slight variations in dye lots on fabric may occur from one order to the next and will not be covered by this warranty
- COM/COL will defer to manufacturer's warranty.
- Mesh materials are warranted for two years

### **HUGG's Repair/Replacement of components or products**

- Must be authorized by Hickory Contract/Hugg
- Repair or replacement will be at the discretion of Hickory Contract/Hugg and does not cover freight or installation (labor) costs

### **HUGG's Warranty does not cover**

- Product that has been misused, abused, vandalized, cleaned with improper cleaning agents, altered, or has been altered or had unauthorized repairs made on it.
- This warranty does not cover products in the case of fire, flood or other acts of God.

For more information, please contact Hickory Contract customer service at 704-462-2988