



7514 WEST NC #10 HWY

VALE NC 28168

704-462-2988

Hickory Contract (HC) warrants to the original buyer that each piece of HC HOSPITALITY product will be free from defects in workmanship given normal use and care as follows:

EXPOSED WOOD FRAME SEATING: 5 years from date of purchase

UPHOLSTERED LOUNGE SEATING: 10 years from date of purchase

ALL STANDARD CUSHIONS: 2 years from date of purchase

HLC assumes no responsibility for improper assembly, modification, abuse, alteration, negligent use, or unauthorized repair work by the buyer.

This warranty does not cover: damage caused by a carrier; C.O.M. or C.O.L.; gas cylinder-pneumatic lifts, casters and mechanisms beyond the OEM warranty; color, grain, or texture of woods and other covering materials due to natural variations over which HC has no control.

HC does not offer warranty on textiles beyond what is offered by the supplier.

HC will either replace or repair, at our option, any parts of the product found to be defective within the terms of warranty. Such is the buyer's sole remedy. HLC shall not be liable for consequential or incidental damage to persons or property.

Except as stated herein, HC makes no expressed or implied warranties of merchantability or fitness of any HC product for any particular purpose.

All non-standard HC products have a one year limited warranty.

All repair charges must be authorized in writing by HC for warranty work. Only after receipt of repair bill from party performing repairs will a credit or reimbursement take place.

Do not return any merchandise without written permission from HC. Only warranted product will be considered.

Light finishes tend to highlight rather than mask the natural characteristics and color variation of wood which are not considered defects by HC. Likewise, leather is characterized by variation in color from hide to hide and within hides and should be expected. Healed scars, scratches, insect bites, brands and wrinkles are not considered defects in the leather.